

RETURNS FORM

- PLEASE ENSURE YOU COMPLETE ALL DETAILS RELATING TO YOUR ORDER (**ORDER NUMBER, SURNAME AND POSTCODE**) ON THE TABLE BELOW SO WE CAN PROCESS YOUR EXCHANGE OR REFUND.
- COMPLETE ALL RELEVANT SECTIONS FOR THE ITEM(S) YOU ARE RETURNING AND THOSE YOU WOULD LIKE IN EXCHANGE. PLEASE INCLUDE THE PRODUCT CODE AND REASON FOR RETURN.
- PLEASE READ THE IMPORTANT INFORMATION AT THE BOTTOM OF THIS FORM ABOUT UK RETURNS.

ORDER NUMBER	SURNAME	POSTCODE/ ZIP

ITEMS BEING RETURNED

PRODUCT CODE	COLOUR	SIZE	QUANTITY	REFUND	EXCHANGE	REASON CODE
REASON CODES						
1. Too Big	2. Too Small	3. Too Long	4. Too Short	5. Poor Quality		
6. Does Not Fit	7. Arrived Too Late	8. Not As Expected	9. Unwanted	10. Item Faulty		

IF YOU WOULD LIKE TO EXCHANGE YOUR ITEM(S) PLEASE COMPLETE THE SECTION BELOW

YOUR 1ST EXCHANGE WILL BE SENT FREE OF CHARGE; ANY FURTHER EXCHANGE AFTER THIS WILL BE CHARGED POSTAL COST.

PRODUCT CODE	SIZE	COLOUR	QUANTITY	DESCRIPTION

UK RETURNS:

- Place the item(s) into its original packaging and include your completed returns form.
- Visit your local Post office to return your item(s) to the address below and ask for a receipt of postage.
- For the customer's own protection, we recommend a recorded delivery service to return your parcel.

Please note it can take up to 10 working days to process UK returns.

Should you have any questions regarding how you should arrange your return, please see our help section online at <https://www.artielli.com/help/> or contact us on +44 (0)1932 225942.

Official Address for Website Returns:

Artielli, 4A Bridge Street, Walton-on-Thames, Surrey, KT12 1AA